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## June 2018 Parks Report.

### Director- Michael

The Parks Department generally always has a positive response to the summer programs and festivals, this year was no exception. The Maintenance crew and Admin team all stepped up and made the Month of June run smooth. In keeping up with new demands of the department the team has found new ways to meet and manage our client's expectations. We have found that talking to clients one on one and developing relationships through small interactions is our most effective way to reach people with new and additional info. We still post signs and utilize social media, but it has been a charge to each staff for our laborers positions, front desk and lifeguards to talk with folks and tell them our Parks and Recreation story and give them an opportunity to be involved. It is through these interactions that we have found a new energy for what we do and the service we provide.

### Maintenance: -Orlando

Festival season has the parks crew out in full force. We put up signs for both festivals, we changed out light poll banners, we set up tents, put up barricades, blocked off streets and ran trash for two festivals and three parades. Everything that goes up in a festival must be taken down at the end so it's early mornings and late evenings for these events. The week before western days we got a few showers that brought life to the grass, with that we are still mowing spots and weeding areas as needed. Our mowing schedule is following the park activity right now. We also cleaned up trees around EMP. We put up no parking signs down town, set up tents, moved tables, worked on softball field, volleyball court in preparation for Western Days.

### Admin: -Kayla Trantham

We have had a great flow of people through the building since the opening. The front desk staff has been doing a good job interacting with the community and selling memberships. They are continuously asking questions the make themselves better at their jobs. They do a lot of cleaning throughout the day to help out the custodial staff. We have been tracking data that shows how we have been doing in the month since opening, and the rest of the department during that same time. It shows an upward trend in all of our rentals and programs.

Park Activity Summary	May 2018
Facility	Number of uses
Park/ Pavilion Rental	23
Ball Field Rental	54
Fleming Community Center	41
Water Aerobics	392
Pool Entries	2,013
Deposits	\$16,720