



City of Elgin Office of the City Manager

City Hall · 310 North Main Street · P.O. Box 591
Elgin, Texas 78621

UPDATE - Coronavirus (COVID-19) Readiness Plan

March 20, 2020

Following is additional information or clarification as to the status of various city services operating under Threat Level II of the *City of Elgin Coronavirus Readiness Plan*.

- **Elgin Restaurants** – View the current status of services available at most Elgin food service establishments at <https://www.bastropcares.org/elgin-restaurants> which provides detailed information as to how and where take-out or drive-thru service is still available.
- **Elgin Public Library** continues to provide limited services through a “sidewalk delivery” program. Patrons can reach out to library staff via email or by phone and request books – that can then be picked up through a social distancing method. Over 37,000 titles are available <http://www.elgintx.com/240/Public-Library> Contact library staff at (512) 281-5678 or hflower@ci.elgin.tx.us to submit your request.
- **Building Permits** - The Development Services Department continues to operate normally but at reduced capacity. At this time, all of our third-party reviewers are operating at normal capacities. Any permits that require the City to provide water and/or sewer taps may be delayed due to personnel assigned to critical operations. Application packets for permitting are downloadable through the City website and are required to be submitted electronically: <https://www.elgintx.com/183/Planning-Development>

Payment can only be accepted by credit card or established escrow at this time due to Level II limitations. Questions regarding operations and assistance can be directed to planninganddevelopment@ci.elgin.tx.us or contact (512) 281-5724.

- **Water and Wastewater taps for new service are limited to emergency connections only**
- **Utility accounts can still be activated or deactivated by the account holder on-line at:** <http://tx-elgin.civicplus.com/258/Utility-Billing> or by calling (512) 281-5724
- **Elgin Municipal Court** has cancelled all court dates and hearings for the month of March. Operations will continue via telephone and mail. Pay your citation in full by calling 1(800) 444-1187 or at www.trafficpayment.com

Court hearings will be rescheduled for a later date, with individuals being notified by mail when said court dates have been scheduled. Court staff can be reached during normal business at (512) 281-0318 or Yduque@ci.elgin.tx.us with any questions or requests for additional information.

Thomas L. Mattis
City Manager