



Ascension

Thomas L. Mattis
City Manager
City of Elgin, Texas

Good Afternoon,

I want to touch base with you regarding the Ascension Elgin Health Center and our recent flex in coverage.

Ascension Texas is working to prepare for an increased volume of inpatients as the virus escalates in the days ahead. We appreciate the challenges presented in serving the critical needs of our rural communities. Our goal is to be able to move staff between our various rural sites and provide care wherever the situational need is greatest. In order to do that, we have been rotating healthcare providers and their support staff through training rounds at our rural hospitals. This training has resulted in a brief closure at the Elgin facility, but we have resumed virtual visits from our Elgin clinic this week. We will maintain these virtual visits until the State Health Department advises a safe return to face-to-face clinic appointments. In the meantime, we will have the facility occupied with staff that is on-site and available to handle any calls, questions, or concerns related to patient care, and scheduling virtual appointments.

Ascension's goal is a goal shared by everyone during these times. We all pray for a return to normalcy within our communities as soon as possible. We have implemented these temporary, limited-contact protocols in an effort to deliver the best care to patients, while ensuring the safest environment for everyone. I will remain in contact with you regarding any updates or changes. Please feel free to reach out to me at any time if I can be of service.

Those in need of care can call our Ascension Elgin Health Center at 737-200-6400 Monday-Friday 8-5 and we can provide a virtual visit.

Best regards,

Denise Watson, RN MSN
Director, Rural Market

Ascension
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ascension.org